

INTRODUCTION

Tourist Agency Shuttle Tours d.o.o. (hereinafter **SHUTTLE TOURS**) acknowledges and appreciates your right to data privacy and commits itself to preserving security of data collected through the web site <https://www.shuttletours.net/> .

SHUTTLE TOURS shall collect, process and store your personal data in accordance with the EU General Data Protection Act (GDPR) and other applicable regulations. Personal data shall not be forwarded to third parties or transferred to third countries, unless it is necessary for the realization of contracted services (e.g. accommodation, transfer, travel guide, insurance etc.)

By continuing to browse <https://www.shuttletours.net/> you hereby consent to all of the terms listed below.

USE OF PERSONAL DATA

Your personal data is collected and used only on the basis of data that you have provided voluntarily to **SHUTTLE TOURS** through web site <https://www.shuttletours.net/> whether by completing tailor-made programme and accommodation questionnaires and/or by sending a message via website contact form.

Collected personal data is stored in electronic form and all appropriate technical and organizational measures shall be applied to prevent any personal data breach. Received e-mails that contain your personal data **SHUTTLE TOURS** shall only use for the purpose of completing your requests.

RESERVATION

When booking travel packages, excursions, transfers, accommodation or other services offered by **SHUTTLE TOURS**, a reservation holder must be aged 18 years or over and has to provide us with their personal data (e.g. name, address, phone number, e-mail address etc.) as well as personal data of other service users (e.g. name, date of birth). Only the data necessary for the provision of the service shall be available exclusively to our partners participating in the provision of tourist services such as travel packages, excursions, transfers, accommodation and other agreed services.

COOKIES

Cookies enable **SHUTTLE TOURS** to collect statistical data pertaining to user behaviour at <https://www.shuttletours.net/> (e.g. which parts of the

website attracts more visitors) or the preferred browser (e.g. Internet Explorer, Opera, Safari, Google Chrome, Firefox), to name a few.

Cookies are a small set of data sent from our website's server and stored on the user's computer, and they act as anonymous identifiers. Cookies facilitate website navigation, but are not used to access user data or to track user's activity once they leave <https://www.shuttletours.net/>

SHUTTLE TOURS reserves the right to use cookies on <https://www.shuttletours.net/> but each user may prohibit receiving cookies by editing / changing the settings of their web browser.

LINKS

<https://www.shuttletours.net/> may contain links to other websites (e.g. Facebook, Instagram, Croatian National Tourist Board, Zadar County Tourist Board, publications etc.). Accordingly, we would like to warn and remind our users that SHUTTLE TOURS cannot be held responsible for matters regarding privacy protection of the stated websites. We encourage our users to carefully read the privacy policy of each website they access.

DIGITAL MARKETING

Contact information, such as an e-mail address, is required if the user wishes to receive **SHUTTLE TOURS** promotional material via e-mail and / or newsletter. Promotional materials include information about services, special offers and news.

This service can be disabled at any time by activating the "Logout" link at the end of an email (newsletter) or by sending a delete request from digital marketing list at info@shuttletours.net

SECURITY

SHUTTLE TOURS shall undertake all security measures to ensure user's data protection during data input, transfer, processing and storage. Access to data is limited and is available only to employees who need it to perform business activities.

SHUTTLE TOURS shall store the personal data that the users have provided by sending an inquiry via contact form and/or by filling out online questionnaires for tailor- made programmes and accommodation as long as the website is active. Such data will be destroyed following the deactivation of the website at the latest.

Users may, at any time, request information on their personal data being processed by **SHUTTLE TOURS** or their modification or deletion by sending a written request to <https://www.shuttletours.net/>

NOTIFICATION OF CHANGES

SHUTTLE TOURS shall post a notice on its website's homepage to notify the users of any significant changes to its privacy policy.

Tourist Agency SHUTTLE TOURS d.o.o.

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First version of the policy: Zadar, May 28th, 2018